

For caregiver permit questions call:

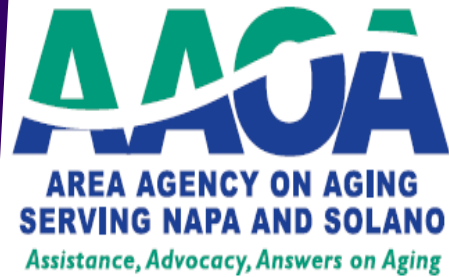
Area Agency on Aging  
Serving Napa & Solano

707-643-1797



A Tradition of Stewardship  
A Commitment to Service

Caregiver Permits are a joint venture between the County of Napa, the cities of American Canyon, Napa, St. Helena, Calistoga, the Town of Yountville and the Area Agency on Aging Serving Napa & Solano.



## Caregiver Permit Process

Tips for hiring a caregiver and protecting yourself from becoming a victim of crime



Napa County Caregiver Ordinance



## Safety and Security in your own home

More than a million Americans aged 65 and older are injured, exploited, or otherwise mistreated by people they depend on for care or protection.

The Napa County Commission on Aging has been working hard to keep elders and dependent adults safe and secure when they hire caregiv-

ers to help them with daily living activities in their own home.



All cities joined Napa County in adopting a Caregiver Ordinance that requires individual caregivers to pass a background check and obtain an annual permit before working as a caregiver in someone's home. Please insist that the caregiver you hire has a valid permit every year. Ask to see their laminated permit with their photo, permit number and expiration date.

## Tips for Hiring Caregivers

- ◆ Call references and call past employers.
- ◆ Ask around to see if anyone knows the person.
- ◆ Ask a trusted friend or family member to help you interview prospective caregivers.
- ◆ Ask about specific experience working as a caregiver.
- ◆ If assistance is needed with bill paying, consider hiring an accounting firm.
- ◆ Once you've hired someone, don't be shy about firing them if you feel uncomfortable, your lifestyle has changed considerably, if you suspect they are taking advantage of you, or if they are asking about things that are none of their business.
- ◆ Don't allow them to use your debit or credit cards or to have access to any of your financial information.

### TAKE CARE!

**T**ake  
**A**ction  
**K**now  
**E**verything

**C**riminal Background

**A**chievements

**R**eferences

**E**mployment & Experience

Hiring a caregiver does take some time and effort because you want to make sure you feel comfortable with that person and that you can trust them to be in your home. The Napa County Caregiver Permit means the caregiver has passed a background screening process at a minimum and that they have paid a fee to obtain that permit. This is the minimum requirement you should have when hiring a caregiver for assistance in your home!



**TAKE CARE!** If you think someone has taken advantage of you or has abused you in some way, contact your local law enforcement agency (listed below) and make a report.

Your report may help identify other victims and may help prevent someone else from becoming victimized.



If you need assistance making a police report or you are not sure if you've been victimized, please contact Napa County Adult Protective Services at (707) 253-3818.

<b>Napa Sheriff's Office</b>	<b>253-4451</b>
<b>American Canyon Police</b>	<b>648-2658</b>
<b>Calistoga Police</b>	<b>942-2810</b>
<b>Napa Police</b>	<b>257-9223</b>
<b>St. Helena Police</b>	<b>967-2850</b>
<b>Adult Protective Services</b>	<b>253-3818</b>

**TAKE CARE!** There are other resources in this community that may help you. The Area Agency on Aging Serving Napa and Solano is dedicated to providing services that help improve the quality of life of the seniors in our community.

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